

FIVE STAR PLUS INSTALLATION

Your GameTime Five Star PLUS Installation will include the following services by your Installer:

- ★ *Initial Contact – within 10 business days of DRP receipt of order*
 - ★ Confirm installation contact person, telephone and fax number
 - ★ Review installation process
 - ★ Readiness questionnaire to be explained
 - ★ Advise of “tentative” installation schedule

- ★ *Site Readiness – within 15 business days of order*
 - ★ Complete readiness form from Installer or set up pre-construction meeting
 - ★ Confirm delivery, unloading, storage, inventory, security, and trash disposal
 - ★ Discuss coordination and timeline for site preparation and surfacing (to be installed after equipment)

- ★ *Confirmation – within 20 business days of order*
 - ★ Shipment date
 - ★ Delivery of equipment
 - ★ Review inventory procedures
 - ★ Site readiness, including marking utilities
 - ★ Surfacing delivery (if ordered through GameTime)
 - ★ Time and date of on-site pre-installation meeting the day of scheduled installation

- ★ *Installation*
 - ★ Installer to arrive when scheduled
 - ★ Complete Installation
 - ★ Discuss progress with contact person

- ★ *Approval*
 - ★ Walkthrough at the completion of installation
 - ★ Complete Five Star PLUS Installation Satisfaction Form
 - ★ Review equipment maintenance
 - ★ Receive installation guide, tool kit, and touch-up paint

- ★ *Five Star PLUS Program*
 - ★ GameTime Certified Installer will revisit your site within 90 days

